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Dear Richard

I wanted to take this opportunity to write and say how delighted I was with the transfer from our existing mobile phone provider to Cani Consultancy.

We have moved contract once in the past and it was such a traumatic experience I swore I would never go through it again, but as the quality of the service we were getting became intolerable, I had no choice.

It was with great trepidation that I signed up to move our existing numbers and arrange new phones and data dongles for our team. Whilst there are only 17 of us, they are adept at making their displeasure known if things go wrong.

I needn't have worried. The equipment all arrived ahead of schedule; the team loved their new phones, without exception (a first!). The actual transfer of the service was so seamless some of the team didn't even notice until after the event.

Cani (namely you) have maintained contact and have been as good as their word with refunding the penalty incurred by moving the contract.

I would have no hesitation in recommending Cani. The patience you showed whilst we endeavoured to select a phone to suit every member of such a diverse team was commendable.

Thank you.

Yours sincerely



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