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## To Whom It May Concern:

We were concerned about the transfer of our account from T-Mobile to Vodafone as communication is very important to our business.

James Kerr made the transfer from T-Mobile to Vodafone very smooth and quick. He dealt with all issues and queries promptly and efficiently.

He was Johnny-on-the-spot. Every time we needed help, he was there.

Signature :

28.7.2010